



Ethics and Code of Conduct

Foreword

Natural medicine is a holistic approach to the prevention, assessment and management of a wide range of disorders and imbalances, in the community. Natural medicine practice is founded on the development of a therapeutic relationship and the implementation of support strategies based on holistic principles considering the clients mind, body and spirit. Natural medicine encompasses a diversity of practices to improve the health of the individual and community for the common good.

The aim of this Code of Conduct is to advise of the conduct that is acceptable to Dr Niikee and Vitality Wellness Support Team. The Code of Conduct reflects the standards of professional conduct that are underpinned by ethical principles. This Code reflects the Code of Conduct for unregistered health practitioners in Australia, as well as additional considerations based on the work of the Institute of Intuitive Intelligence.

The Code of Conduct identifies ethical dilemmas that may occur in practice and guides ethical practice. Members of our team are accountable for their actions in professional practice and have moral and legal obligations for the provision of safe and competent healthcare.



1. Ethical Principles for Vitality Wellness Team Members –

- 1.1 Conduct themselves ethically and professionally at all times.
- 1.2 Render their professional services in accordance with holistic principles for the benefit and wellbeing of clients.
- 1.3 First do no harm to clients.
- 1.4 Maintain current professional knowledge, skills and attributes through continuing professional education and personal development practices.
- 1.5 Respect a client's autonomy, needs, values, culture and vulnerability in the provision of natural medicine.
- 1.6 Accept the rights of clients and encourage them to make informed choices in relation to their healthcare.
- 1.7 Recognise the limitations of the treatment they can provide and refer clients to other appropriate healthcare professionals when necessary.
- 1.8 Treat clients with respect, and do not engage in any form of exploitation whether financial, physical, sexual, emotional, religious or for any other reason.
- 1.9 Must have an understanding of any adverse interactions between the therapies and/or treatment provided and prescribed or any other medications or treatment the client is taking or receiving.
- 1.10 Must work within their scope of practice.
- 1.11 Must behave with courtesy, respect, dignity and discretion towards the client, at all times respecting the diversity of individuals and honouring the trust in the therapeutic relationship.
- 1.12 Should a conflict of interest or bias arise, the team member shall declare it to the client, whether the conflict or bias is actual or potential, financial or personal.



2. Duty of Care

- 2.1 Accept the rights of clients to make their own informed choices in relation to their healthcare.
- 2.2 Prior to commencing an assessment or treatment, the team member must ensure that informed consent appropriate to that assessment or treatment has been obtained and disclaimer has been sighted and signed.
- 2.3 In providing assessments and treatment to clients, the team member must exercise reasonable skill, competence, diligence and care.
- 2.4 Shall not misrepresent or misuse their skill, ability or qualification.
- 2.5 Must not attempt to dissuade a client from seeking or continuing medical treatment.
- 2.6 Assist a client to find other appropriate healthcare services when required.
- 2.7 Can refuse accepting a client into their care if they believe they are not the right person to assist the client.
- 2.8 Must not engage in a sexual or other inappropriate personal, physical or emotional behaviour or relationship with a client.
- 2.9 Must ensure that a reasonable period of time has elapsed since the conclusion of the therapeutic relationship before engaging in a sexual relationship with a former client.
- 2.10 Any approaches of a sexual nature by a client must be declined and documented in the client's record.
- 2.11 Not making claims or partial disclosure of relevant facts that contain any false, fraudulent, misleading, deceptive or unfair statements, or those intended or likely to create false or unjustified expectations of favourable results.



3. Personal Information and Confidentiality

- 3.1 Must comply with all applicable privacy legislation.
- 3.2 Subject to clause 3.1, team members shall keep confidential the information given by a client in the therapeutic relationship.
- 3.3 Client records must be securely stored, archived, passed on or disposed of in accordance with applicable privacy and health records legislation.
- 3.4 Must maintain accurate, legible, objective, comprehensive and up to date records in English of each client consultation. Any later modifications to these records must be signed and dated.